

31 March 2021

Ending of banking services with ABN AMRO

Dear client,

According to our records, you live in MEXICO and bank with us in the Netherlands. In order to offer our services abroad, we need to comply with strict laws, and this has led to increasingly higher risks. The costs for this service have also increased, while the number of customers has declined. We have therefore decided to reduce the number of countries in which we operate: your country of residence is one of these. This decision, unfortunately, means that we have to ask you to discontinue banking with us. We can imagine that this may be an unpleasant decision, and we would like to help you make this transition as easy as possible.

Are you working as an expat?

Are you living temporarily in MEXICO? Because, for example, your employer sent you there? With this letter, you will find an Expat Statement form. If you fill in this form and send it back to us, we can let you know within 5 working days (after receipt) whether you can continue banking with ABN AMRO due to the temporary nature of your stay.

What happens if you do nothing?

You have six months from the date at the top of this letter to open an account at another bank and terminate all your banking products with us. On our website abnamro.nl/ending-bankservices, you can find out how to do this. If you do nothing, we will do this for you. This means that your account(s) will be blocked and you will no longer have access to internet and mobile banking. Also, any direct debits you have will not be processed. We will of course transfer the balance of your account(s) to your new bank as soon as we have received your new account number.

Can we help?

Do you need or want help with ending your banking products with us? Then please contact us in one of the following ways:

- **E-mail**
Send your contact information to ending-bankservices@nl.abnamro.com. We will respond within 5 working days.
- **Telephone**
You can also call us on: (+31) (0)20 343 4002*. We are available from Monday to Friday from 08:00 to 18:00 (Dutch time)
- **Internet**
You can find all the information and answers to Frequently Asked Questions at abnamro.nl/ending-bankservices.